

# INFORMATION TECHNOLOGY SYSTEMS/ COMPUTER SUPPORT SPECIALIST



A program that prepares individuals to provide technical assistance, support, and advice to computer users to help troubleshoot software and hardware problems. Includes instruction in computer concepts, information systems, networking, operating systems, computer hardware, the Internet, software applications, help desk concepts and problem solving, and principles of customer service.

DEGREE AND CERTIFICATE OPTIONS	LENGTH	COST	AVERAGE WAGE	EXAMPLE JOB TITLES
Computer Support Specialist, AAS	4-6 Semesters	\$14,335	Coming Soon	<ul style="list-style-type: none"> <li>◆ Computer Network Support Specialist</li> <li>◆ Information Security Analyst</li> <li>◆ Service Desk Analyst</li> <li>◆ IT Help Desk Technician</li> </ul>
Computer Support Specialist (Cert B), TC	3-6 Semesters	\$10,589		
Computer Support Specialist (Cert A), TC	2-4 Semesters	\$4,961		
Computer Support Specialist with emphasis in Cyber Security, AAS	4-6 Semesters	\$14,312		
Computer Support Specialist with emphasis in Cyber Security, TC	3-6 Semesters	\$10,559		

AAS = Associates of Applied Science

TC = Technical Certificate

## PROGRAM CONTACTS:

### Coming Soon

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### Thalia Sanchez

Program Advisor

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## WHY CHOOSE COMPUTER SUPPORT?

- ◆ State-of-the-art facilities and equipment
- ◆ Full time and part time class options
- ◆ Hands on experience through projects, labs, and real world application
- ◆ Collaborations with Industry Partners
- ◆ Prepares students for certifications needed for industry

## LOCATION INFORMATION

- ◆ IT classes are located at WSU Tech South– 3821 E. Harry, Wichita, KS 67218
- ◆ General Education Classes: Times vary–Online or WSU South Campus–3821 E Harry, Wichita KS 67218
- ◆ Advising/Financial Aid: WSU Tech South– 3821 E Harry, Wichita, KS 67218

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